

## APPENDIX A

### Area U Coombe Road Residents Parking Scheme Review

#### Background

A resident parking scheme was implemented in December 2020. It was agreed in the parking priority timetable to include a review of the parking scheme.

#### Headline Findings

- 64.4% of respondents are satisfied or very satisfied with the current Area U parking scheme.
- 72.4% of respondents are happy for the scheme to remain the same.

#### Methodology

In December 2022, the council wrote to 2478 property addresses within the boundary of the Area U residents' parking scheme area. Respondents were asked to complete the survey online via the council's Consultation Portal: Citizen Space. Paper copies of the questionnaire and a prepaid reply envelope were also available on request. The consultation ran from 1 December 2022 to 13 January 2023.

#### Results

346 valid responses<sup>1</sup> were received from within the scheme boundary giving a response rate of 14.0%. People were asked how satisfied they are with the current Area U parking scheme?

	Number	%
Very Satisfied	113	33.5
Satisfied	104	30.9
Neither satisfied nor dissatisfied	40	11.9
Dissatisfied	34	10.1
Very dissatisfied	46	13.6
<b>Total</b>	<b>337</b>	<b>100</b>

People were then asked if they were happy for the scheme to remain the same:

	Number	%
Yes	247	72.4
No	94	27.6
<b>Total</b>	<b>341</b>	<b>100</b>

<sup>1</sup> 58 responses were removed from the analysis for the following reasons: 13 gave incomplete address details, 2 were from outside the area and 43 were duplicate responses.

**Responses street by street are as follows:**

**How satisfied are you with the Area U residents parking scheme?**

	Number of properties mailed	Response rate (%)	Satisfied or very satisfied		Neither satisfied nor dissatisfied		Dissatisfied or very dissatisfied	
			Number	%	Number	%	Number	%
Baden Road	78	21.8	11	73.3	1	6.7	3	20.0
Bakery Mews	9	0.0	0	0.0	0	0.0	0	0.0
Bear Road	181	12.2	13	61.9	2	9.5	6	28.6
Bevendean Road	80	3.8	3	100.0	0	0.0	0	0.0
Birling Close	8	25.0	2	100.0	0	0.0	0	0.0
Borrow King Close	15	0.0	0	0.0	0	0.0	0	0.0
Buller Road	68	25.0	14	82.4	1	5.9	2	11.8
Canfield Close	25	8.0	0	0.0	1	50.0	1	50.0
Canfield Road	22	22.7	3	60.0	2	40.0	0	0.0
Carlyle Avenue	64	26.6	10	66.7	3	20.0	2	13.3
Coombe Road	254	6.7	10	62.5	3	18.8	3	18.8
Coombe Terrace	63	6.3	2	50.0	0	0.0	2	50.0
Crayford Road	35	22.9	5	62.5	1	12.5	2	25.0
Dawlish Close	30	10.0	0	0.0	0	0.0	3	100.0
Dennis Hobden Close	13	0.0	0	0.0	0	0.0	0	0.0
Dewe Road	81	14.8	9	75.0	0	0.0	3	25.0
Eastbourne Road	54	22.2	7	58.3	1	8.3	4	33.3
Ewhurst Road	90	14.4	11	84.6	1	7.7	1	7.7
Fitzherbert Drive	35	2.9	1	100.0	0	0.0	0	0.0
Ghyllside	39	0.0	0	0.0	0	0.0	0	0.0
Jevington Drive	61	29.5	6	35.3	3	17.6	8	47.1
Kimberley Road	99	16.2	9	56.3	2	12.5	5	31.3
Ladysmith Road	177	18.6	24	75.0	4	12.5	4	12.5
Lewes Road	29	6.9	1	50.0	0	0.0	1	50.0
Mafeking Road	61	11.5	6	85.7	0	0.0	1	14.3
Martha Gunn Road	30	6.7	1	50.0	1	50.0	0	0.0
Meadowview	67	9.0	0	0.0	1	16.7	5	83.3
Milner Road	163	10.4	13	76.5	2	11.8	2	11.8
Natal Road	33	18.2	3	50.0	1	16.7	2	33.3
Nesbitt Road	60	8.3	3	60.0	0	0.0	2	40.0
Newmarket Terrace	4	0.0	0	0.0	0	0.0	0	0.0
Pelham Terrace	19	10.5	0	0.0	0	0.0	2	100.0

	Number of properties mailed	Response rate (%)	Satisfied or very satisfied		Neither satisfied nor dissatisfied		Dissatisfied or very dissatisfied	
			Number	%	Number	%	Number	%
Redvers Road	80	35.0	25	89.3	1	3.6	2	7.1
Riley Road	101	16.8	12	70.6	0	0.0	5	29.4
Robin Davis Close	16	6.3	1	100.0	0	0.0	0	0.0
Saunders Park Rise	67	3.0	1	50.0	1	50.0	0	0.0
Saunders Park View	104	14.4	6	40.0	5	33.3	4	26.7
Tenanry Road	36	11.1	3	100.0	0	0.0	0	0.0
Torcross Close	13	15.4	2	100.0	0	0.0	0	0.0
Willingdon Road	14	57.1	0	0.0	3	37.5	5	62.5
<b>Total</b>	<b>2478</b>	<b>14.0</b>	<b>217</b>	<b>64.4</b>	<b>40</b>	<b>11.9</b>	<b>80</b>	<b>23.7</b>

People were asked if they were happy for the scheme to remain the same? Replies by street are as follows:

Street	Yes		No	
	Number	%	Number	%
Baden Road	14	82.4	3	17.6
Bakery Mews	0	0	0	0
Bear Road	15	75.0	5	25.0
Bevendean Road	3	100	0	0
Birling Close	2	100	0	0
Borrow King Close	0	0	0	0
Buller Road	14	82.4	3	17.6
Canfield Close	1	50.0	1	50.0
Canfield Road	5	100	0	0
Carlyle Avenue	13	81.3	3	18.8
Coombe Road	12	75.0	4	25.0
Coombe Terrace	3	75.0	1	25.0
Crayford Road	6	75.0	2	25.0
Dawlish Close	0	0	3	100
Dennis Hobden Close	0	0	0	0
Dewe Road	8	66.7	4	33.0
Eastbourne Road	8	66.7	4	33.0
Ewhurst Road	10	76.9	3	23.1
Fitzherbert Drive	1	100	0	0
Ghyllside	0	0	0	0
Jevington Drive	8	44.4	10	55.6
Kimberley Road	10	62.5	6	37.5
Ladysmith Road	28	84.8	5	15.2
Lewes Road	1	50.0	1	50.0

Street	Yes		No	
	Number	%	Number	%
Mafeking Road	5	83.3	1	16.7
Martha Gunn Road	1	100	0	0
Meadowview	2	33.3	4	66.7
Milner Road	14	82.4	3	17.6
Natal Road	3	50.0	3	50.0
Nesbitt Road	2	40.0	3	60.0
Newmarket Terrace	0	0	0	0
Pelham Terrace	0	0	2	100
Redvers Road	26	92.9	2	7.1
Riley Road	10	58.8	7	41.2
Robin Davis Close	1	100	0	0
Saunders Park Rise	2	100	0	0
Saunders Park View	9	60.0	6	40.0
Tenantry Road	4	100	0	0
Torcross Close	2	100	0	0
Willingdon Road	3	37.5	5	62.5
<b>Total</b>	<b>247</b>	<b>72.4</b>	<b>94</b>	<b>27.6</b>

Respondents could leave comments on what is going well, what is not going well and also general comments about the scheme. These have been themed as follows:

What is going well?	No. of times mentioned <sup>2</sup>
Parking spaces are available/ near my house / easier to park	134
Works well/ Scheme okay / doesn't need changing	60
Long term/ overspill /commuter / double / student parking has stopped	49
Enforcement levels are good / less inconsiderate parking	13
Area is now safer	10
<b>TOTAL</b>	<b>267</b>

What is not going so well	No. of times mentioned
Nothing is going well/ don't want scheme / scheme not needed / waste of money	51
Difficult to park during evenings / overnight/ weekends / during football	49
Enforcement levels are not good / needs more enforcement / at school run times / Meadowvale Community Centre	27
There's less residents' spaces / I can no longer park outside my own house / too many double yellow lines / could be more	24

<sup>2</sup> Theme raised more than once

<b>What is not going so well</b>	<b>No. of times mentioned</b>
spaces	
Want different hours/ at weekends / full scheme	14
The area is being advertised as free parking - eg Air BnB / hotels	7
Tradespeople getting PCNs / difficult to get work done / traders permits don't cover scheme hours	5
Too many students getting permits / parking during 'free hours'	5
Bus stops on Bear Road are not used / don't need two bus stops on Bear Road	5
Need more motorcycle parking / more motorcycle parking on flat ground	4
More car free development needed / enforce car free development / Saunders Park View	3
Has caused displacement parking	2
Cycle hangars are reducing the amount of parking / don't put cycle hangar on my street	2
People shopping/ going to Amex Stadium use residents' spaces when scheme not operating	2
<b>TOTAL</b>	<b>200</b>

<b>Do you have any other suggested changes or comments?</b>	<b>No. of times mentioned</b>
Residents Permits are expensive / for high emission vehicles / Money making exercise / unhappy about paying more / don't want to pay for parking / reduce costs for those on benefits / don't increase prices	67
Want Pay & Display / Pay by phone for visitors / not enough visitor spaces / no parking for visitors	19
Visitor permits: expensive/ should be free / free for Bank Holidays	16
Buying permits/ visitor permits/ business permits / changing permits isn't easy/timely/ online system doesn't work / delivery taking a long time / no renewal reminder	16
Permits not sticky enough / lose their stickiness	4
More Electric Vehicle Charge points are needed / needs enforcing	3
Not enough visitor permits	2
Want cycle parking / hangars / bikes being attached to lamp posts	2
<b>TOTAL</b>	<b>130</b>

## Demographic Information

Age	Number	%
U18	0	0
18-24	7	2.7
25-34	41	16.0
35-44	65	25.3
45-54	65	25.3
55-64	42	16.3
65-74	25	9.7
75+	12	4.7
<b>Total</b>	<b>257</b>	<b>100</b>

What gender are you?	Number	%
Male	120	42.3
Female	160	56.3
Non-Binary	4	1.5
Other	0	0
<b>Total</b>	<b>284</b>	<b>100</b>

Do you identify as the gender you were assigned at birth?	Number	%
Yes	274	98.2
No	5	1.9
<b>Total</b>	<b>279</b>	<b>100</b>

Disability	Number	%
Yes, a little	36	13.1
Yes, a lot	20	7.3
No	219	79.6
<b>Total</b>	<b>275</b>	<b>100</b>

Of those who answered “yes”, disabilities were as follows:

Please state the type of impairment which applies to you.	Number
Physical impairment	24
Sensory impairment	5
Learning disability/ difficulty	3
Long-standing illness	22
Mental health condition	16
Development condition	0
Autistic Spectrum	9
Other	4

How would you describe your ethnic background?		Number	%
White	White English/ Welsh/ Scottish/ Northern Irish/ British	250	88.0
	Irish	2	0.7
	Gypsy or Irish Traveller	0	0
	Any other white background	20	7.0
Asian or Asian British	Bangladeshi	0	0
	Indian	2	0.7
	Pakistani	0	0
	Chinese	1	0.4
	Any other Asian background	1	0.4
Black or Black British	African	0	0
	Caribbean	0	0
	Any other Black background	0	0
Mixed	Asian & White	3	1.1
	Black African & White	0	0
	Black Caribbean & White	2	0.7
	Any other mixed background	0	0
Any other ethnic group	Arab	0	0
	Any other ethnic group	3	1.1
<b>Total</b>		<b>284</b>	<b>100</b>

How would you describe your sexuality?	Number	%
Bisexual	13	5.3
Gay Man	11	4.5
Heterosexual/ straight	206	84.4
Lesbian/ Gay Woman	9	3.7
Other	5	2.0
<b>Total</b>	<b>244</b>	<b>100</b>

Religious Belief	Number	%
I have no particular religion or belief	158	61.5
Buddhist	4	1.6
Christian	50	19.5
Hindu	0	0
Jain	0	0
Jewish	0	0
Muslim	0	0
Pagan	1	0.4
Sikh	0	0
Agnostic	5	1.9
Atheist	29	11.3
Other	3	1.2
Other philosophical belief	7	2.7
<b>Total</b>	<b>257</b>	<b>100</b>

<b>Are you a carer</b>	<b>Number</b>	<b>%</b>
Yes	36	12.0
No	265	88.0
<b>Total</b>	<b>301</b>	<b>100</b>

<b>If yes, do you care for a:</b>	<b>Number</b>
Parent	10
Partner or Spouse	5
Child with special needs	14
Friend	3
Other family member	3
Other	5

<b>Armed Forces</b>	<b>Yes</b>		<b>No</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
Are you currently serving in the UK armed forces?	1	0.4	274	99.6
Have you ever served in the UK armed forces?	6	2.3	256	97.7
Are you a member of a current or former serviceman or woman's immediate family/ household?	5	1.9	256	98.1





